STATE OF WEST VIRGINIA OFFICES OF THE INSURANCE COMMISSIONER JANE L. CLINE, COMMISSIONER

11-EO-03

IN THE MATTER OF: Multiple Severe Storms on May 26 and 27, 2011.

EMERGENCY ADJUSTER ORDER

NOW COMES JANE L. CLINE, Insurance Commissioner for the State of West Virginia (hereinafter "Commissioner"), by virtue of the authority vested in her pursuant to West Virginia Code Section 33-12B-11a, who does FIND and DECLARE as follows:

WHEREAS, on the twenty-sixth and twenty-seventh of May, two thousand eleven a series of severe thunderstorms containing high winds and significant hail caused considerable damage to private and public property located in Greenbrier, Mineral and Monroe counties in West Virginia;

WHEREAS, immediately following the storms, there was an initial influx of both Automobile and Homeowners' property damage claims largely involving hail damage;

WHEREAS, there continues to be a steady influx of new claims being reported daily for Homeowners' and Commercial property damage resulting from the storms as homeowners and property owners discover property damage;

WHEREAS, it is anticipated that there will continue to be newly reported claims in the coming weeks from these storms;

WHEREAS, it is the opinion of the Commissioner that the severe thunderstorms, high winds and significant hail occurring on May twenty-sixth and twenty-seventh, two thousand eleven are reasonably likely to produce a volume of claims that significantly exceeds the number of claims normally arising in Greenbrier, Mineral and Monroe counties; and

WHEREAS, it is the opinion of the Commissioner that the number of licensed adjusters in the State of West Virginia is inadequate to properly meet the demand of the public during the emergency situation.

IT IS THEREFORE DECLARED that an insurance emergency exists in Greenbrier,

Mineral and Monroe counties in the State of West Virginia.

ACCORDINGLY, IT IS HEREBY ORDERED that the Commissioner authorizes the licensing of sufficient emergency adjusters to meet the demands of the public in the aforementioned counties;

IT IS FURTHER ORDERED that adjusters issued emergency licenses pursuant to this order shall be supervised by an adjuster licensed in this state or by an insurance company authorized to do business in this state;

IT IS FURTHER ORDERED that registration shall be by letter to the Commissioner by the supervising adjuster or insurance company within twenty (20) days of the date on which the non-licensed person begins adjusting activity in connection with the emergency situation;

IT IS FURTHER ORDERED that such registration is valid for ninety (90) days from the date of the registration letter; and

IT IS FURTHER ORDERED that an extension may be requested by the supervising adjuster or insurance company.

ORDERED this 31^{5} day of May, 2011.

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Insurance Commissioner of the

State of West Virginia